

## **Canara ai1 Cashback Dhamaka 2.0 Campaign**

### **Terms & Conditions:**

#### **1. Campaign Period**

The ai1 Cashback Dhamaka 2.0 Campaign is valid from **19.11.2025 to 31.12.2025**.

#### **2. Eligibility Criteria**

- 2.1. The campaign is open to Canara Bank customers who newly register for **Canara ai1 Mobile Banking** or **UPI** during the campaign period.
- 2.2. Customers must complete successful registration/activation to qualify for the cashback reward.
- 2.3. For coupon-based rewards, only customers performing eligible transactions as defined by the Bank will qualify.

#### **3. Cashback / Reward**

- 3.1. Eligible customers shall receive the cashback **within the next working days** after successful registration on Canara ai1 Mobile Banking or UPI.
- 3.2. Coupon rewards will be issued to customers performing qualifying transactions on UPI, subject to availability of coupons.
- 3.3. Each customer will be eligible for **one reward** as per campaign guidelines.

#### **Cashback/Rewards Details:**

<b>Channel-Activity</b>	<b>Cashback/Reward</b>
<b>Canara ai1 App &amp; UPI</b> Registration and Activation	<b>Rs.10</b> (For the First Time users)
<b>UPI</b> On boarding through ai1 App	<b>Rs.5</b> (For the First Time users)
<b>UPI</b> -Transactions	<b>Coupons</b>

#### 4. Forfeiture of Rewards

4.1. Cashback or coupon credit may fail due to reasons including but not limited to:

- 4.1.1. Dormant / Inoperative / Blocked account,
- 4.1.2. Product restrictions on the account,
- 4.1.3. Incorrect or incomplete customer details,
- 4.1.4. Any other system or eligibility-related issue.

4.2. In such cases, **the reward shall be forfeited**, and the benefit may be passed on to the next eligible customer as per campaign policy.

#### 5. General Conditions

- 5.1. The Bank reserves the right to modify, withdraw, or extend the campaign, in whole or in part, without prior notice.
- 5.2. Rewards are non-transferable and cannot be exchanged for cash or any other benefit unless explicitly permitted by the Bank.
- 5.3. Customers are responsible for ensuring the accuracy of their account details, mobile number, and UPI registration information.
- 5.4. The Bank's decision regarding eligibility, reward issuance, and interpretation of these Terms & Conditions shall be **final and binding**.

#### 6. Liability Disclaimer

- 6.1. The Bank shall not be liable for technical glitches, system downtime, telecom/network issues, or any other circumstances beyond its control that may affect participation or reward processing.
- 6.2. Participation in the campaign implies acceptance of all Terms & Conditions.